

## RELIABLE HARDWARE SOLUTIONS

Radiant Systems offers point-of-sale terminals with truly outstanding performance and value, providing the industry's best platform for speed of service and reliability. In addition, Radiant offers an integrated suite of high-value peripheral equipment that makes the most of your system at a lower cost of ownership.

### RADIANT P1500 SERIES POINT-OF-SALE



- Bright 15-inch touch screen improves speed of service and order accuracy while providing very long life
- Connections for up to fourteen peripherals to make the most of each terminal
- Widest range of high performance in CPU configurations offered by any POS in the world
- Innovative CableLock™ system to ensure neat, reliable peripheral cabling

### RADIANT P1220 POINT-OF-SALE



- High brightness 12-inch color display provides excellent usability in a compact package
- Solid state configurations are highly reliable and offer silent operation – place the terminal close to where your servers are without impacting décor or guest experience
- Four major mounting options and high durability allow easy placement anywhere in a restaurant operation
- Biometric option provides the fastest sign-on and highest system security available

### KITCHEN DISPLAY SYSTEM

Get your orders from the terminal to the kitchen quickly and accurately to help your employees prepare the right food fast. See at a glance where delays might be affecting your customer service and avoid the confusion of lost or illegible order slips.



- 15-inch flat panel LCD for easy, quick order viewing
- Wall, ceiling and radial arm mounts to fit at any prep station

### RADIANT TIME CLOCK

- No additional set-up costs and administration works seamlessly with Aloha POS
- Allow back-of-house employees fast and easy access to Aloha time and attendance
- Keep speed-of-service levels high by freeing up terminals with clock in/clock out
- No expensive third-party clock and interface equipment necessary



### BACK OFFICE PCs

- Reduce software management hassles with high-powered, long-life Intel® CPU and motherboards
- Maximize uptime with low-temperature design and locking case options
- Fastest return-to-service option available for back office PC hardware
- Maximized data security with integrated RAID technology



## TABLESERVICE SOLUTION

for the hospitality industry

Aloha®

Radiant's tableservice solution helps you provide an exceptional dining experience, create a competitive edge and keep your customers coming back for more. This solution offers everything you need in restaurant technology including point-of-sale (POS) software and hardware, delivery, kitchen display systems and printing, back office, enterprise reporting and gift card and loyalty programs. These easy-to-use tools enable you to provide fast, consistent service, stimulate repeat business and grow revenue – all while reducing operating costs.

#### DRIVE SALES GROWTH

- Implement effective promotions and performance measures
- Increase gift card sales and build compelling loyalty programs

#### BUILD CUSTOMER LOYALTY

- Deliver fast, convenient and consistent customer service
- Reward customers with discounts, targeted vouchers and free items

#### IMPROVE SPEED OF SERVICE AND ORDER ACCURACY

- Serve more customers by keeping servers on the floor
- Improve speed and accuracy from the restaurant floor to the kitchen

#### DECREASE EMPLOYEE TRAINING TIME

- Reduce training time with easy-to-use software solutions
- Offer employees the industry's best graphical user interface

#### BETTER CONTROL OPERATING COSTS

- Make fast decisions and prevent unnecessary costs
- Capture a comprehensive view of sales versus food and labor costs

#### MAXIMIZE SMOOTH OPERATIONS

- Prevent lost sales and service disruption with the industry's best data redundancy
- Avoid operational hassles with highly responsive maintenance and the industry's fastest return-to-service methods



TABLESERVICE SOLUTION



FOR MORE INFORMATION, PLEASE VISIT US AT  
WWW.RADIANTSYSTEMS.COM OR CONTACT US AT 877.794.RADS

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## END-TO-END RESTAURANT SOLUTION

Radiant's tableservice solution helps you address every customer service and management need in your restaurant. These products – Aloha TableService software, Aloha Enterprise Reporting and Radiant Hardware - represent the premier end-to-end solution in the industry. With a modular design, they provide the flexibility necessary to implement all components as a comprehensive system or individual components to address specific business needs.

### EASY-TO-USE TABLESERVICE SOFTWARE

*Aloha TableService offers an easy-to-use, advanced point-of-sale solution that reduces training time and increases restaurant efficiency while helping you maximize the life and value of your investment.*

#### ALOHA TABLESERVICE POINT-OF-SALE POWERFUL AND EASY-TO-USE

- Graphical user interface: configurable menus, lead-through order entry and automatic modifiers
- Simple item and check splitting and combining features
- On-screen typewriter keyboard for special order instructions
- Multiple log-in options including card swipe, PIN and fingerprint biometrics
- Integrated credit processing at every POS station

#### BEST SOFTWARE REDUNDANCY

- Advanced integrated software redundancy – no data loss and no POS system downtime
- Continuous credit card processing while in redundancy mode
- Return to normal operation is fast, easy and requires minimum management intervention



#### CRITICAL BUSINESS METRICS

- Extensive front-of-house reporting: total sales, server sales, product mix and labor costs
- Performance measures for servers: speed of service and item or category sales tracking
- Integrated back office reporting options for tracking and evaluating restaurant performance

#### ADDITIONAL FEATURES

- Extensive kitchen chit printing and routing options
- Comprehensive menu management capabilities
- Support for any type of service setup: order first/pay last and order and pay at same time
- Event scheduling capabilities for seamless menu changes
- Automated promotions scheduled by day or week with onscreen messages to employees
- Ability to deliver employee training videos at login
- Labor cost reduction through punctuality control for clock-in/out
- Interactive message to waive meal period breaks at clock-in based on scheduled hours, or at clock-out based on actual hours worked
- Send orders to the kitchen by individual course to help kitchen staff easily identify when items need to be prepared

#### ALOHA DELIVERY

##### EFFICIENT DELIVERY AND TO-GO SALES MANAGEMENT

- Integrated management with complete revenue center and customer reporting
- Caller ID integration
- Maintain delivery/to-go customer information from previous order
- Manage delivery drivers and servers

#### ALOHA KITCHEN DISPLAY SYSTEMS

##### FILL AND DELIVER ORDERS QUICKLY AND ACCURATELY

- Route customer order items automatically to video display in kitchen and food preparation areas
- Expedite order processing capabilities and order recall verification
- Allow employees to be more productive by filling and delivering orders quickly and accurately

## INTUITIVE BACK OFFICE AND ABOVE STORE APPLICATIONS

*The combination of Aloha Back Office and Aloha Enterprise Reporting provides a tool that includes centralized data management and powerful enterprise-level control of your business.*

#### ALOHA INVENTORY

##### MANAGE INVENTORY LEVELS TO CONTROL COSTS

- Provide excellent customer service while keeping close control of food costs
- Manage availability of ingredients
- Receive automated reorder reports based on sales
- Track multiple vendors and stocking locations per item

#### ALOHA LABOR SCHEDULER

##### REMOVE THE BARRIERS TO EFFECTIVE LABOR MANAGEMENT

- Analyze schedules, handle unique requests, schedule vacations and maintain labor costs
- Rectify potential problems before schedules are posted
- Reinvest time gained to improve the quality of the business
- Report and track required labor dollars and the difference between budgeted and actual labor costs

#### ALOHA ENTERPRISE REPORTING

##### INCREASE VISIBILITY AND CONTROL OF BUSINESS FROM ANY LOCATION

- Centralized data management for multi-unit operations
- Anywhere-anytime Web-based access to comprehensive reports and alerts
- Consolidated, multi-store reporting with extensive drill-down analysis
- Sales analysis, comparison reporting and custom report building
- Real-time alerts highlight unexpected issues and provide guidance for a resolution
- User access security administration
- Data backup service – off-site backup and storage of data with annual updates
- General Ledger and Payroll integration
- Reports and alerts can be scheduled and emailed
- Audit Exception Reporting Capabilities



## EASILY MANAGED GIFT CARD AND LOYALTY PROGRAMS

*Solutions that provide the ability to implement gift card and loyalty programs across all sites from a central location, to manage and evaluate these strategic marketing programs quickly and efficiently.*

#### ALOHA eCARD

##### DRIVE REVENUE GROWTH WITH INNOVATIVE MARKETING PROGRAMS

- Secure, turn-key gift card solution designed for any size operator
- Includes card sales, redemption, configuration, reporting and physical card production
- Unlimited card types for special promotions
- Gift card balance printed on customer receipt
- Real-time enterprise-wide reporting with scheduled reports delivered via email
- Flexible configuration – for one store or an entire chain – using Web-based “Wizards”

#### ALOHA eFREQUENCY

##### STIMULATE REPEAT BUSINESS WITH POWERFUL REWARD SYSTEMS

- Variety of plan types include item based, dollar based, points based, frequency based or random
- Flexible rewards: instant discounts, gift card credit and bounce-back vouchers
- Easy set up at both POS site and corporate level
- Rich enterprise reporting options including customer history and management alerts

ALWAYS EASY. ALWAYS ON.